

# How SAVIC enabled TATA Teleservices to drive operational excellence with a strategic SAP S/4HANA migration engagement



TATA Teleservices, a leading provider of ICT solutions across India, has partnered with SAVIC for a strategic Business Process Design engagement as part of its migration from SAP ECC (on-premise) to Rise with SAP S/4HANA.

### Before: Challenges and Opportunities

- Legacy ECC system architecture requiring modernization for cloud adoption
- Non-standardized processes across Finance, Procurement, and Project Systems
- Limited integration across enterprise applications causing data silos
- Need to ensure scalable, harmonized processes for future growth

### Why SAP and SAVIC Technologies ?

- Business Process Design aligned with Rise with SAP S/4HANA strategy
- Process standardization across Finance, Sales, Procurement, Fund Management, and Project Systems
- Planning for integration with multiple third-party applications to enable seamless workflows
- Proven expertise of SAVIC in SAP Activate Methodology and SAP migrations for large enterprises

### After Value-Driven Results

- Strategic foundation for future deployment on SAP S/4HANA cloud
- Harmonized, scalable, and efficient business processes aligned with industry best practices
- Enhanced integration for real-time, secure data exchange across enterprise systems
- Improved financial visibility, operational agility, and compliance across the enterprise

“Partnering with SAVIC and ClearTax helped us streamline our invoicing system to align with ZATCA Phase II requirements. We’ve not only ensured compliance but also significantly improved operational efficiency.”

-Tata Tele Business Services

4 Months

Accelerated SAP S/4HANA migration using SAP Activate Methodology (Discover & Prepare)

136 FUE

Professional Services Transformation powered by SAP S/4HANA

Future Ready

Built for scalability, seamless third-party integrations & enhanced operational visibility

Optimized

Optimized Finance, Sales, Procurement & Project Systems processes for cloud deployment

Customer Name  
TATA Teleservices  
Mumbai, India

Industry  
Telecommunications and ICT Services

Products and Services  
Voice, Data, Cloud, Collaboration, Security, IoT

Employees  
500+

Website  
<https://www.tatatelebusiness.com>

Featured Solutions  
SAP ECC (on-premise) to Rise with SAP S/4HANA.

